



Operations Report

Castro Community Benefit District

July 2021 - June 2022

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COMMUNITY BENEFIT DISTRICT



Working Hard Through Through The Year

Field Observations

You may notice that we have new team members from time to time. With staffing challenges across the country, I want to assure you that as the operations manager, I am always on top of hiring and we have a great committed team working hard to keep the Castro and Upper Market clean and safe.

In honor of the late and great Harvey Milk, the community had the honor to celebrate his birthday. He would have been 92 years old and his contributions to the Castro community will never be forgotten. We not only say happy birthday but thank you to his everlasting memory.

The mission of the Castro CBD team is to help keep the neighborhood clean and safe. Our goal is for community members to be proud of what they see when they step outside of their doors. We also aim to provide an atmosphere of safety and inclusion. With confidence and conviction, as the operations manager, I can assure you that this new team is ready to rise to the challenge. We were excited to be able to support the community during the events planned for Harvey Milk day and for Pride.

SF Pride was the 1st major celebration for the Castro since the onset of the pandemic. We had an amazing turnout. The fun and beauty enjoyed by the community and tourists were not without preparation. We were proud and anxious to show everyone who may have forgotten what we as a community have to offer. We made sure all the graffiti was removed and the streets were beautiful for the thousands of people coming to visit the place we call home. We also made sure to revitalize our famous rainbow crosswalks. The team made a special early morning trip to work so this work of art could be restored to its original beauty.

Accomplishments

Disposed of 109,260 lbs of Trash.

Removed 9,353 Graffiti Tags.

Pressure Washed 1,789 Block faces and 18,865 Hot Spots.

Removed 11,845 Incidents of Hazardous Waste.



Cleaning Statistics

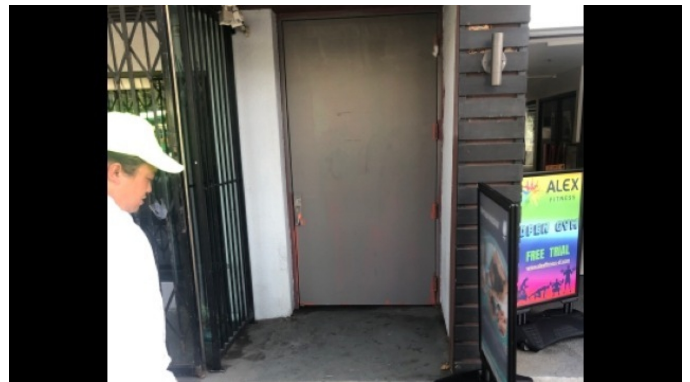
July 2021 through June 2022

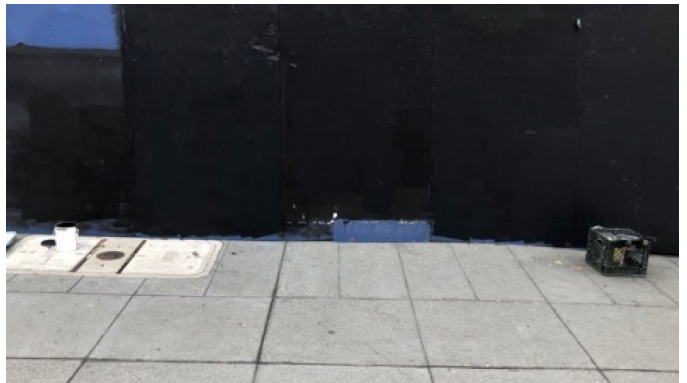
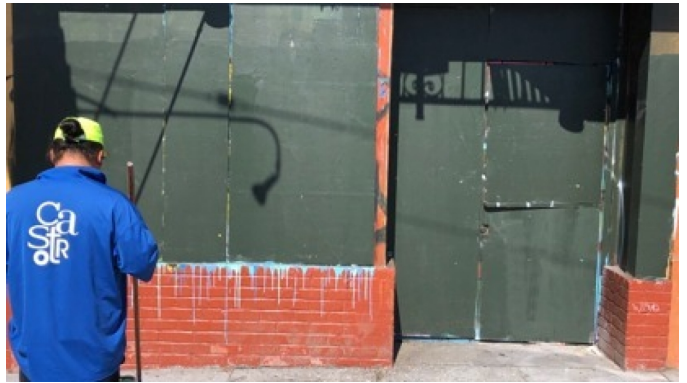
		JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC	TOTAL
Biohazard - Needle	'21	--	--	--	--	--	--	382	218	322	212	195	132	1461
	'22	218	133	96	477	310	422	--	--	--	--	--	--	1656
Cardboard - Flattened yards collected	'21	--	--	--	--	--	--	872	778	682	445	674	491	3942
	'22	664	729	694	1509	1266	808	--	--	--	--	--	--	5670
Graffiti - Forwarded for Action	'22	--	--	--	18	3	--	--	--	--	--	--	--	21
Graffiti Removed - Stickers	'21	--	--	--	--	--	--	643	491	721	107	56	29	2047
	'22	29	52	39	112	62	98	--	--	--	--	--	--	392
Graffiti Removed-Paint	'21	--	--	--	--	--	--	397	322	346	101	156	226	1548
	'22	305	216	157	306	266	310	--	--	--	--	--	--	1560
Hazardous Waste Clean-up (human)	'21	--	--	--	--	--	--	1208	1107	759	387	687	490	4638
	'22	598	428	358	729	637	487	--	--	--	--	--	--	3237
Litter/Debris/Leaf (Brute Cans) - Weight in pounds	'21	--	--	--	--	--	--	8133	6862	7243	5634	7381	6291	41544
	'22	6388	5720	3472	8028	8751	7391	--	--	--	--	--	--	39750
Overflowing Trashcans Levelled	'21	--	--	--	--	--	--	30	26	28	34	20	13	151
	'22	20	30	28	53	75	54	--	--	--	--	--	--	260
Planters Watered (Number)	'21	--	--	--	--	--	--	8	21	8	16	--	6	59
	'22	--	15	4	8130	--	127	--	--	--	--	--	--	8276
Power Washing (block faces)	'21	--	--	--	--	--	--	72	105	58	62	48	147	492
	'22	116	51	47	81	67	66	--	--	--	--	--	--	428
Power Washing-Hot Spots	'21	--	--	--	--	--	--	174	187	131	111	473	156	1232
	'22	205	117	174	152	184	192	--	--	--	--	--	--	1024
Scrub Requests	'21	--	--	--	--	--	--	376	338	384	147	604	1062	2911
	'22	1050	363	53	81	40	61	--	--	--	--	--	--	1648
Weed Abatement (block faces)	'21	--	--	--	--	--	--	5	1	1	6	3	5	21
	'22	3	1	2	4	12	26	--	--	--	--	--	--	48
Weed Abatement (sites)	'21	--	--	--	--	--	--	38	25	9	1	1	--	74
	'22	3	1	1	1	1	17	--	--	--	--	--	--	24

June 2021 through June 2022

		JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC	TOTAL
Plaza Steward - 311 Illegal Dumping	'21	--	--	--	--	--	--	1239	544	306	663	962	625	4339
	'22	487	409	--	26	25	2	--	--	--	--	--	--	949
Plaza Steward - Cardboard	'21	--	--	--	--	--	--	2096	1524	1417	1421	1301	1095	8854
	'22	1003	927	438	337	441	547	--	--	--	--	--	--	3693
Plaza Steward - Graffiti Tag	'21	--	--	--	--	--	--	500	71	76	23	95	43	808
	'22	55	197	22	69	21	24	--	--	--	--	--	--	388
Plaza Steward - Hazardous Waste	'21	--	--	--	--	--	--	554	341	369	339	437	356	2396
	'22	441	348	317	292	289	235	--	--	--	--	--	--	1922
Plaza Steward - Needles	'21	--	--	--	--	--	--	23	17	7	7	20	18	92
	'22	18	8	6	15	13	6	--	--	--	--	--	--	66
Plaza Steward - Poster	'21	--	--	--	--	--	--	43	12	28	6	10	15	114
	'22	19	5	25	4	2	2	--	--	--	--	--	--	57
Plaza Steward - Public Fixture Painted	'21	--	--	--	--	--	--	1	2	--	1	--	20	24
	'22	--	--	--	35	2	--	--	--	--	--	--	--	37
Plaza Steward - Scrub	'21	--	--	--	--	--	--	646	455	433	218	1236	1150	4138
	'22	1163	609	110	116	86	102	--	--	--	--	--	--	2186
Plaza Steward - Sticker	'21	--	--	--	--	--	--	47	50	89	47	11	33	277
	'22	3	13	4	13	9	24	--	--	--	--	--	--	66
Plaza Steward - Trash Lbs	'21	--	--	--	--	--	--	2796	3029	2408	3129	2390	2374	16126
	'22	2786	2712	2353	1963	2386	2351	--	--	--	--	--	--	14551
Posters Removed	'21	--	--	--	--	--	--	173	160	237	176	110	81	937
	'22	136	186	183	332	364	338	--	--	--	--	--	--	1539
Power Washing (block faces)	'21	--	--	--	--	--	--	72	105	58	62	48	147	492
	'22	116	51	47	81	67	66	--	--	--	--	--	--	428
Power Washing-Hot Spots	'21	--	--	--	--	--	--	174	187	131	111	473	156	1232
	'22	205	117	174	152	184	192	--	--	--	--	--	--	1024
Public Fixture / Furniture Painted	'21	--	--	--	--	--	--	--	--	1	--	--	--	1
	'22	--	--	--	11	--	--	--	--	--	--	--	--	11
Report to 311	'22	--	--	--	60	6	1	--	--	--	--	--	--	67
Scrub Requests	'21	--	--	--	--	--	--	376	338	384	147	604	1062	2911
	'22	1050	363	53	81	40	61	--	--	--	--	--	--	1648
Special Projects Pressure Washing - # of hours	'21	--	--	--	--	--	--	--	--	--	--	--	1	1
	'22	--	--	--	--	--	1	--	--	--	--	--	--	1
Weed Abatement (block faces)	'21	--	--	--	--	--	--	5	1	1	6	3	5	21
	'22	3	1	2	4	12	26	--	--	--	--	--	--	48
Weed Abatement (sites)	'21	--	--	--	--	--	--	38	25	9	1	1	--	74
	'22	3	1	1	1	1	17	--	--	--	--	--	--	24

Before and After Pictures





Ambassadors In Action



