



Operations Report

Castro/Upper Market CBD

August 2019

Dispatch(415)471-7535

Operations Manager(415)471-7188

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Pressure Washing

Field Observations

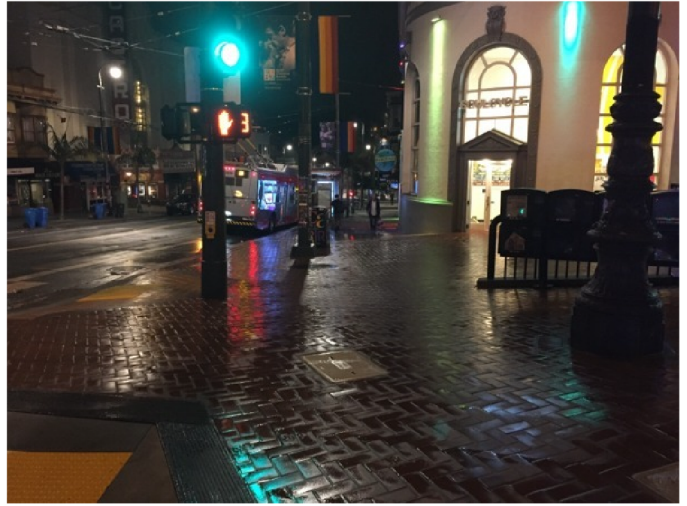
We know and understand that our neighborhood can get really dirty. We are putting forth our best effort to cover all grounds; however sometimes we stumble upon issues beyond our control which can effect our schedule. We would like to apologize; At the beginning of this month our pressure washing machine was down for about a week; which caused us to get behind on pressure washing. Although you may not see our pressure washing operator we assure you that he is taking care of one block at a time. The pressure washing operator Henri pressure washes from 5:30 am- 1:00 pm M-F. Each day Henri washes one to two block faces daily and the rest of the day is spent on hotspots (Graffiti, coffee stains, urine smells and fecal matter). We have been playing with a few ideas on how to cover more ground; however the traffic is a major challenge. Henri needs to be able to park and have enough room to pull the hose out and avoid spraying pedestrians. If you feel like a certain area needs pressure washing and doesn't get the attention that it needs, feel free to give us a call or text and we will place that area on our list to be taken care of as a hotspot.





Before/After Pictures







Statistics

July 2019 through August 2019

		JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC	TOTAL
Biohazard - Needle	'19	--	--	--	--	--	--	290	235	--	--	--	--	525
Cardboard - Flattened yards collected	'19	--	--	--	--	--	--	1774	1490	--	--	--	--	3264
Graffiti Removed - Stickers	'19	--	--	--	--	--	--	305	273	--	--	--	--	578
Graffiti Removed-Paint	'19	--	--	--	--	--	--	281	239	--	--	--	--	520
Hazardous Waste Clean-up (human)	'19	--	--	--	--	--	--	398	473	--	--	--	--	871
Litter/Debris/Leaf (Brute Cans) - Weight in pounds	'19	--	--	--	--	--	--	5783	4517	--	--	--	--	10300
Overflowing Trashcans Leveled	'19	--	--	--	--	--	--	15	--	--	--	--	--	15
Planters Watered (Number)	'19	--	--	--	--	--	--	16	59	--	--	--	--	75
Power Washing (block faces)	'19	--	--	--	--	--	--	27	41	--	--	--	--	68
Power Washing-Hot Spots	'19	--	--	--	--	--	--	102	77	--	--	--	--	179
Scrub Requests	'19	--	--	--	--	--	--	84	123	--	--	--	--	207

July 2019 through August 2019

		JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC	TOTAL
Plaza Steward - 311 Illegal Dumping	'19	--	--	--	--	--	--	39	113	--	--	--	--	152
Plaza Steward - Cardboard	'19	--	--	--	--	--	--	773	1024	--	--	--	--	1797
Plaza Steward - Graffiti Tag	'19	--	--	--	--	--	--	39	22	--	--	--	--	61
Plaza Steward - Hazardous Waste	'19	--	--	--	--	--	--	239	219	--	--	--	--	458
Plaza Steward - Needles	'19	--	--	--	--	--	--	140	87	--	--	--	--	227
Plaza Steward - Poster	'19	--	--	--	--	--	--	63	199	--	--	--	--	262
Plaza Steward - Scrub	'19	--	--	--	--	--	--	65	158	--	--	--	--	223
Plaza Steward - Sticker	'19	--	--	--	--	--	--	90	57	--	--	--	--	147
Plaza Steward - Trash Lbs	'19	--	--	--	--	--	--	2316	3749	--	--	--	--	6065

July 2019 through August 2019

		JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC	TOTAL
Castro Cares - 311 Illegal Dumping	'19	--	--	--	--	--	--	11	32	--	--	--	--	43
Castro Cares - Cardboard	'19	--	--	--	--	--	--	138	181	--	--	--	--	319
Castro Cares - Graffiti Tag	'19	--	--	--	--	--	--	14	62	--	--	--	--	76
Castro Cares - Hazardous Waste	'19	--	--	--	--	--	--	68	130	--	--	--	--	198
Castro Cares - Needles	'19	--	--	--	--	--	--	48	41	--	--	--	--	89
Castro Cares - Poster	'19	--	--	--	--	--	--	36	64	--	--	--	--	100
Castro Cares - Scrub	'19	--	--	--	--	--	--	23	83	--	--	--	--	106
Castro Cares - Sticker	'19	--	--	--	--	--	--	27	45	--	--	--	--	72
Castro Cares - Trash Lbs	'19	--	--	--	--	--	--	738	1267	--	--	--	--	2005